



210-060^{Q&As}

Implementing Cisco Collaboration Devices v1.0

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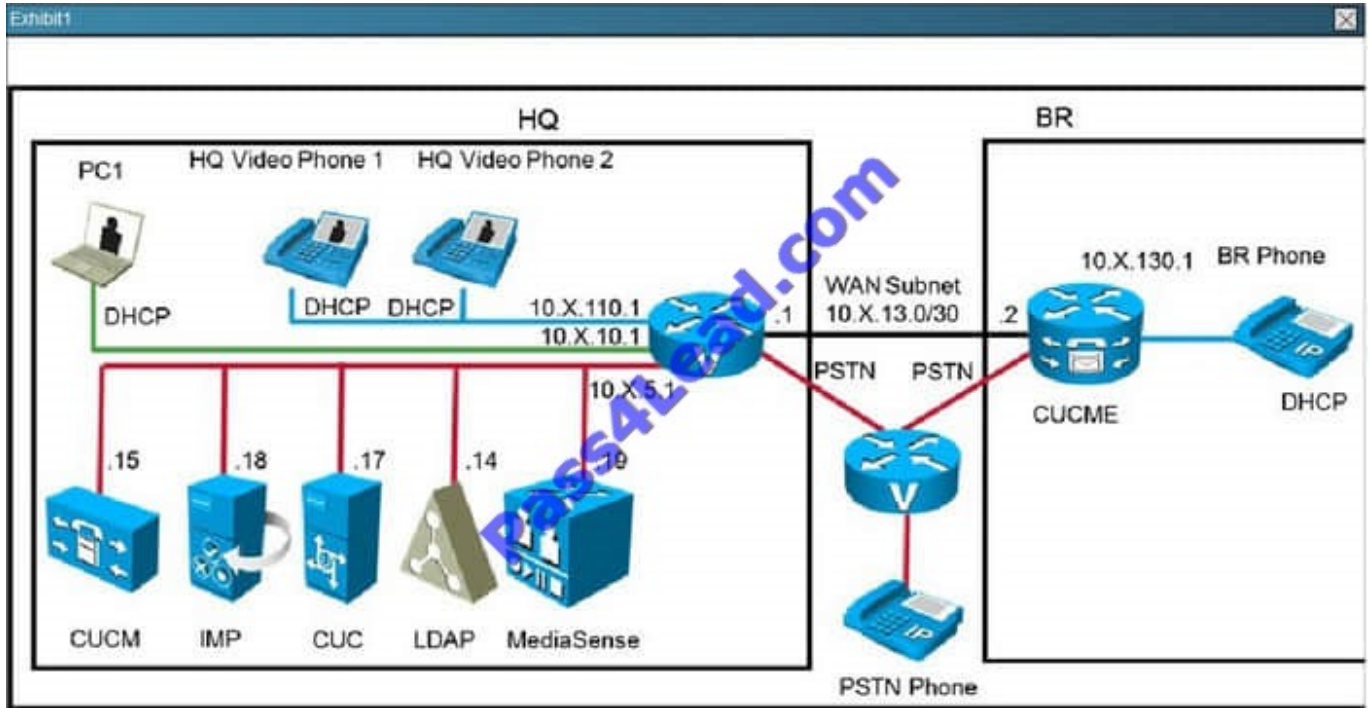
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QUESTION 1

Use the router console to view the configuration and answer the question.



International calls are also failing. Using the router configuration supplied, why are international calls failing?

- A. Prefix should be 00
- B. The character "T" cannot be used in a Pots dial pattern
- C. The port should be 0/0/0:12
- D. The destination pattern is missing a "0"

Correct Answer: A

Explanation

The International dial peer configuration is shown below:

```
dial-peer voice 900 pots
description International
destination-pattern 900T
port 0/0/0:15
prefix 900
!
```



The prefix is incorrectly set to 900, not 00.

QUESTION 2

What is the recommended maximum one-way latency for voice and video networks?

- A. 100 ms
- B. 150 ms
- C. 200 ms
- D. 300 ms

Correct Answer: B

QUESTION 3

What is the maximum amount of packet loss an engineer should allow for voice traffic on an IP network?

- A. 5 percent
- B. 2 percent
- C. 3 percent
- D. 1 percent

Correct Answer: A

QUESTION 4

A network administrator finds directory number 77555 in the partition. Which numbers can reach 77555 in this situation?

- A. Only numbers in the partition can reach 77555.
- B. All numbers in every calling search space can reach 77555.
- C. Only internal directory numbers can reach 77555.
- D. Directory number 77555 cannot be reached by any number.

Correct Answer: A

QUESTION 5

A user is required to answer voicemail for two lines but would like them to be filtered to only one mailbox. How can you accomplish this request?



- A. Provide multiple mailboxes for one Cisco Unity Connection user.
- B. Add an alternate extension.
- C. Create a shared mailbox.
- D. Initiate interview handler.

Correct Answer: B

QUESTION 6

A user reports that several IP phones in a single department are displaying a continuous "registering" message. Which fault domain should be investigated?

- A. network router
- B. Cisco Unified Communications Manager subscriber node
- C. network switch
- D. IP phones
- E. SIP gateway

Correct Answer: C

QUESTION 7

Which file extension is used with the Bulk Administration Tool to automatically populate and insert data into the database when adding users in bulk?

- A. CSV
- B. RAR
- C. NTP
- D. TAR

Correct Answer: A

QUESTION 8

How can an end user be defined as a manager in the CAR tool?

- A. Configure a Manager ID field in end user configuration
- B. Add the end user to the Standard CCM Manager group
- C. Check the Manager check box in the LDAP directory



D. Enable an end user as a manager in the CAR tool

Correct Answer: A

QUESTION 9

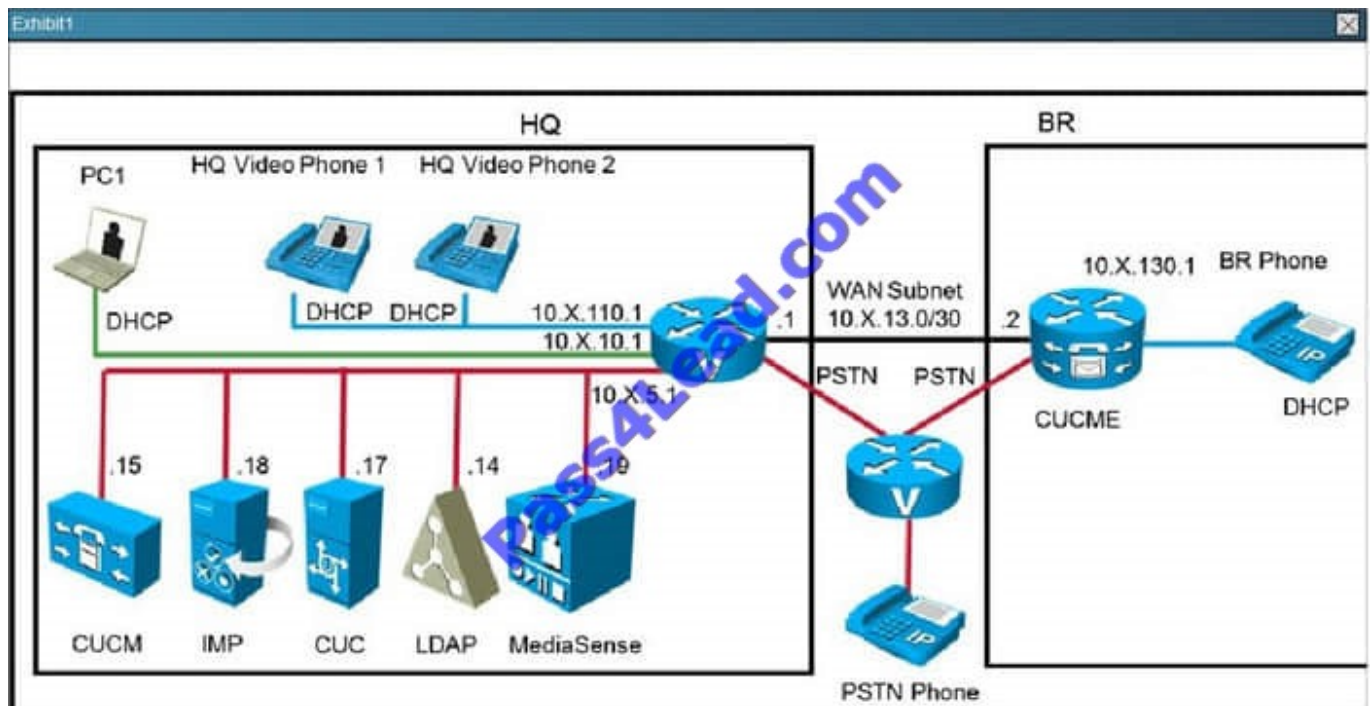
An IP Phone doesn't log in to Extension mobility, what should you ensure is running to fix this?

- A. Application Engine
- B. Extension services
- C. Mobility services
- D. CDP

Correct Answer: A

QUESTION 10

Use the router console to view the configuration and answer the question.



Calls to National numbers are failing. Using the Branch router configuration, correctly determine why these calls are not successful

- A. The port assignment should be 0/0/0:12
- B. The destination pattern should be 90[1-9]T
- C. The character "T" cannot be used in a Pots dial pattern



D. The digit prefix should be "00"

Correct Answer: B

Explanation

The National dial peer configuration is shown below:

```
!  
dial-peer voice 910 pots  
description National  
destination-pattern 9[1-9]T  
port 0/0/0:15  
prefix 0  
!
```

QUESTION 11

What is the limit of Cisco Unified Communications Manager for IP phones located in one standard cluster?

- A. 30000
- B. 35000
- C. 40000
- D. 45000

Correct Answer: C

QUESTION 12

Users report that no phone numbers are listed in the corporate directory, but the employee names are listed. Which option must be verified in Cisco Unified Communications Manager Administration to display the directory numbers?

- A. The primary extension is configured.
- B. The user\'s phones are listed as a controlled device.
- C. Users are associated with their directory number.
- D. The telephone number field has been filled in appropriately.

Correct Answer: D

**QUESTION 13**

How to initiate a cisco Telepresence 1310-65 camera calibration?

- A. Troubleshoot>Hardware setup>setup>show focus target
- B. Troubleshoot>Hardware setup>camera>show camera target
- C. Hardware setup>start>camera>setup>show focus target
- D. Troubleshoot>Hardware setup>camera>setup>calibrate

Correct Answer: B

QUESTION 14

An end user has an 7945 IP phone, but is unable to launch any of the IP phone applications. A network engineer has confirmed that the device is subscribed to the appropriate applications in Cisco Unified Communications Manager.

How should the engineer instruct the user to launch the IP phone applications?

- A. Select the "?" button on the IP phone.
- B. Select the globe button on the IP phone.
- C. Select Settings > User Preferences.
- D. Select Settings > Device Configuration.

Correct Answer: B

QUESTION 15

To control telephony costs, management wants to restrict who can place long distance calls. Which two options allow for this restriction? (Choose two.)

- A. calling search space
- B. partitions
- C. route groups
- D. SIP trunk
- E. gateway

Correct Answer: AB

QUESTION 16



An engineer must configure QoS for a VoIP network. Which option is the best QoS model for this task?

- A. IntServ
- B. DiffServ
- C. MPLS
- D. FIFO

Correct Answer: B

QUESTION 17

What is needed to support SIP Early Media?

- A. Media Termination Point
- B. Transcoder
- C. Annunciator
- D. Conference Bridge
- E. DSP
- F. Route List

Correct Answer: A

QUESTION 18

Which describes how to provide a third directory number button and a BLF speed dial for twelve of the Cisco Unified IP Phone 7965?

- A. Modify the Standard User softkey template.
- B. Copy the Standard User softkey template, name it, and add the requested features.
- C. Copy the Standard 7965 SCCP phone button template, rename it, and add the requested features.
- D. It is not possible to add a third DN and a BLF speed dial to the IP Phone 7965 IP.

Correct Answer: C

QUESTION 19

A user registered to Cisco Unified Communications Manager wants their cell phone to ring simultaneously with the IP phone. Which three configuration points must be configured to achieve this configuration? (Choose three.)

- A. Enable Mobile Voice Access.



- B. Create Remote Destination Profile.
- C. Create Remote Destination.
- D. Enable Single Number Reach.
- E. Create Application Dial Rule.
- F. Enable Call Forwarding.

Correct Answer: BCD

QUESTION 20

For which three reasons would a voice engineer create a separate user template in Cisco Unity Connection? (Choose three.)

- A. Certain users changed their extensions.
- B. Certain users are in a different partition.
- C. Certain users are using a different call handler.
- D. Certain users are using a different phone system.
- E. Certain users are being added to Cisco Unified Presence Server.
- F. Certain users are being moved to a different branch office.

Correct Answer: BCD

QUESTION 21

Which service allows the network to provide better or special services to a set of users and applications at the expense of other users and applications?

- A. QoS
- B. dial plans
- C. route patterns
- D. dial peers

Correct Answer: A

QUESTION 22

You are a network administrator tasked with configuring the device security mode for a single device. What is the result of your configuring the new device security mode in the phone configuration window of Cisco Unified Communications Manager?



- A. a rebuild of the device configuration .xml file
- B. an automatic reboot of the entire cluster
- C. an automatic connection to the security mode database
- D. a rebuild of the device configuration .exe file

Correct Answer: A

QUESTION 23

An entire department is reporting frequent calls with poor voice quality. Which fault domain should be investigated first?

- A. IP phone
- B. Cisco Unified Communications Manager Media Resources
- C. Cisco Unified Communications Manager SIP Trunks
- D. network routers and switches

Correct Answer: D

QUESTION 24

An end user has made more attempts to log in than allowed, using the wrong voice-mail pin. The user has been locked out. Which submenu does an administrator select to unlock the pin?

- A. Change password
- B. Password settings
- C. Message settings
- D. Mailbox

Correct Answer: B

QUESTION 25

Which component is needed to facilitate the connection between Cisco Unified Communications Manager and Cisco Unified Presence Server?

- A. SIP trunk
- B. H.323 gateway
- C. Gatekeeper
- D. MGCP gateway



E. Cisco Unified Border Element

Correct Answer: A

QUESTION 26

Many users report that there is a delay in receiving MWI notifications for voicemails. Which two issues can cause this problem? (Choose two.)

- A. The Connection Notifier service has been stopped.
- B. Voicemail ports are not configured for MWI requests.
- C. The MWI functionality for the port groups has been disabled.
- D. Not enough MWI assigned ports are available.
- E. MWIs are in the process of synchronizing with the phone system.

Correct Answer: DE

QUESTION 27

An engineer is configuring the Cisco Unified Communications Manager disaster recovery system. Which three statements about the disaster recovery system are true? (Choose three.)

- A. It requires the use of schedules for backups.
- B. Backup files are encrypted using the cluster security password.
- C. If the backup device is listed in a backup schedule, it cannot be manually deleted.
- D. If the backup does not complete within 40 hours, the backup times out.
- E. Archiving backups to tape drives is supported.
- F. SSL is used between the master and local agents.

Correct Answer: BCF

QUESTION 28

An administrator is attempting to add a new IP phone to the network. The phone does not register and continues to cycle through the registration process. The administrator checks and notices that the IP address assigned to the phone is not in the correct network. What is the cause of this issue?

- A. The TFTP server is misconfigured.
- B. The DHCP server is giving out false IP addresses.
- C. The Cisco Unified Communications Manager is down.



- D. The switch port that the phone is connected to is configured with the wrong voice VLAN.
- E. The PSTN gateway is down.

Correct Answer: D

QUESTION 29

A Cisco Unified Communications administrator wants to implement Cisco IM and Presence for the company. If it is installed in IM-only user mode, which three services are supported for users? (Choose three.)

- A. video calls support
- B. third-party XMPP client support
- C. presence support
- D. Microsoft Lync support
- E. Microsoft Office Communicator support
- F. instant messaging support

Correct Answer: BCF

QUESTION 30

What is the unique identifier that is used to register an IP phone endpoint to Cisco Unified Communications Manager?

- A. MAC address
- B. model
- C. IP address
- D. serial number

Correct Answer: C

QUESTION 31

A user would like all calls to be forwarded to voice mail. The user's phone is not set up with a soft key for this feature. Which option accomplishes this configuration from within the Cisco Unified Communication Administrator Directory Number configuration page?

- A. Call Forward and Pickup Settings > Forward No Coverage External > Select voice mail check box
- B. Call Forward and Pickup Settings > Forward Busy External > Select voice mail check box
- C. Call Forward and Pickup Settings > Forward All > Select voice mail check box



D. Call Forward and Pickup Settings > Forward Unregistered External > Select voice mail check box

Correct Answer: C

QUESTION 32

A Cisco IP phone is connected to a Cisco switch and is trying to obtain its network configuration. What is the first protocol that is used?

- A. RTP
- B. DHCP
- C. CDP
- D. SIP

Correct Answer: C

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cuipph/7905g_7912g/5_0/sip/english/administration/guide/5_0/LowPovr.html#wp1066491

QUESTION 33

An engineer is adding user accounts to Cisco Unity Connection and needs to limit the maximum length of messages. Which aspect defines this limit when adding new accounts?

- A. user templates
- B. user partitions and search spaces
- C. user CoS
- D. user mailbox store
- E. user roles

Correct Answer: C

QUESTION 34

Which two benefits does Cisco Unified IM and Presence Service bring to businesses? (Choose two.)

- A. enhances productivity by using availability awareness and reduce communications delays
- B. provides Enterprise IM capabilities, such as persistent chat, group chat, and IM history
- C. provides and streamlines enterprise audio and video communications
- D. enhances communications by providing multipoint conference capabilities



E. supports standard-based XMPP clients by supporting native SIP/SIMPLE and H.323 protocols

Correct Answer: AB

QUESTION 35

Which two fields are required parameters when manually creating users on Cisco Unity Connection with predefined templates? (Choose two.)

- A. Username (alias)
- B. Extension
- C. First name and last name
- D. Employee ID
- E. Title

Correct Answer: AB

QUESTION 36

A network engineer must set up an end-user account for a SIP device to use for authentication. Which end-user information is used for SIP authentication?

- A. account ID
- B. password
- C. PIN
- D. digest credentials

Correct Answer: D

QUESTION 37

Which two technologies comprise a Cisco Presence deployment? (Choose two.)

- A. Cisco Unified Presence Server
- B. Cisco Unity Connection
- C. Cisco Unified Communications Manager
- D. Active Directory
- E. Cisco Unified Border Element
- F. Cisco Expressway



Correct Answer: AC

QUESTION 38

An administrator must keep CDR data for a longer period of time and wants to modify the configured value of the CDR/CMR Files Presentation Duration Days). Which menu options does the engineer navigate?

- A. Unified CM Administration > System > Enterprise Parameters
- B. Unified Serviceability > Tools > Serviceability Reports Archive
- C. Unified CM Administration > Call Routing > Route Plan Report
- D. Unified Serviceability > Tools > CDR Management

Correct Answer: A

QUESTION 39

Which two layers are Cisco Unified Communications component layers? (Choose two.)

- A. Infrastructure layer
- B. Data link layer
- C. Network layer
- D. Endpoints layer
- E. Transport layer

Correct Answer: AD

QUESTION 40

The Voice engineer in your company need to change IP address destination on SIP-Trunk on near side?

- A. reset trunk on near side
- B. reset trunk on far side
- C. reset trunk on far and near side
- D. restart call manager service

Correct Answer: A



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