

250-439^{Q&As}

Administration of Symantec IT Management Suite 8.1

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QUESTION 1

An asset's Status value unexpectedly changes to Retired.

What is the most likely IT Management Suite setting that would be the source of this status change, other than human error?

- A. Purging Maintenance
- B. Inventory to Asset Synchronization
- C. CMDB Rules
- D. Resource Merge Rule

Correct Answer: D

QUESTION 2

An administrator is in the process of defining roles within the Symantec Management Console. The administrator adds a user to a Security Role. The user can see the list of reports but cannot execute them.

What must the administrator do in order for the user to be able to execute the reports?

- A. Configure SQL database privileges for the role.
- B. Configure Notification Server permissions for the role.
- C. Configure SQL database permissions for the role.
- D. Configure Notification Server privileges for the role.

Correct Answer: C

Reference: <https://docs.microsoft.com/en-us/sql/relational-databases/security/authentication-access/database-level-roles?view=sql-server-2017>

QUESTION 3

Which two (2) features are unique to IT Analytics when compared to the reporting engine built into IT Management Suite 8.1? (Choose two.)

- A. Creation and display of graphical reports
- B. Actionable tasks within the report results
- C. Creation of key performance indicator-based dashboards
- D. Use of parameters to filter report results
- E. Calculation and display of trend analysis within the report results

Correct Answer: BE

QUESTION 4

A large organization wants to stagger the installation of software updates with computers in different organizational groups by installing the updates on different days.

How can an administrator accomplish this without continually creating separate software update policies that target the different organizational groups?

- A. Configure Site Management settings so that each organizational group downloads the software update installation files from a different package server
- B. Create clones of the Default Software Update Plug-in Policy and modify the target in each policy
- C. Configure an automation policy that periodically disables the Software Update Plug-in by organizational group
- D. Create clones of the Windows Patch Remediation Settings and modify the target in each policy

Correct Answer: A

QUESTION 5

Which two (2) plug-ins are used by Inventory Solution to gather and monitor application-related data? (Choose two.)

- A. Application Metering Agent plug-in
- B. Software Update Agent plug-in
- C. Inventory Agent plug-in
- D. Inventory Rule Agent plug-in
- E. Software Management Solution Agent plug-in

Correct Answer: AC

QUESTION 6

Which action does the Symantec Management Agent perform when it receives a tickle packet?

- A. It requests a policy update from the Notification Server.
- B. It sends its list of package download locations to the Package Server.
- C. It requests task information from a Task Server.
- D. It sends basic inventory information to the Notification Server.

Correct Answer: C

Tickle packet, it will request the task/job information from its registered Task Server.

Reference: <https://support.symantec.com/us/en/article.howto7351.html>

QUESTION 7

Which object can an administrator add to an organizational group?

- A. User
- B. Report
- C. Policy
- D. Data class

Correct Answer: A

Organization is added as a member of the Organization Management role group. This account can then add other members to the role group as needed.

Reference: <https://docs.microsoft.com/en-us/exchange/organization-management-exchange-2013-help>

QUESTION 8

What is the risk to the inventory data gathered from these endpoints, if an Inventory Policy is created with the throttling period set to extend after users typically shut down computers and go home?

- A. All inventory tasks will fail because they are not scheduled
- B. All Inventory tasks will fail because they missed their scheduled time
- C. Inventory tasks will succeed because the random start time is outside the throttling period
- D. Inventory tasks will fail because they missed their random start time in the throttling period

Correct Answer: D

Reference: <https://support.symantec.com/us/en/article.howto93995.html>

QUESTION 9

Which two (2) elements can an administrator include when building a resource target in the Computers blade of the IT Management Views? (Choose two.)

- A. Resource filters
- B. Data classes
- C. Resource associations

D. Organizational groups

E. Filter criteria

Correct Answer: AD

QUESTION 10

Which component of the Symantec Management Platform attempts to choose a new communication path when the default communication method with the Notification Server is unavailable?

A. Site Server

B. Notification Server

C. Internet Gateway

D. Symantec Management Agent

Correct Answer: B

Notification Server automatically updates the default communication profile of the old server with the FQDN of the new server. After this change, the communication profile of the old server will remain available, but all references to it are switched to the communication profile of the new server.

Reference: https://help.symantec.com/cs/ITMS8.0/SMPRN/v109969480_v109985315/Other-things-to-know-about-Symantec-Management-Platform?locale=EN_US

QUESTION 11

An administrator needs to ensure the following functionality for managed computers in an IT Management Suite 8.1 environment:

-Monitoring hardware and software

-Scheduling software installations and file updates

-Collecting basic inventory information

-Managing policies and packages

Which components work together to provide this functionality for managed computers?

A. Notification Server and Symantec Management Agent

B. Symantec Management Console and Internet Gateway

C. Symantec Management Console and Symantec Management Agent

D. Notification Server and Internet Gateway

Correct Answer: C

Reference: <https://support.symantec.com/us/en/article.doc9469.html>

QUESTION 12

An administrator is tasked with implementing an IT Management Suite 8.1 solution that will centrally manage 30,000 endpoints.

Which is the best architecture to support this environment?

- A. Single Notification Server
- B. 1 x 6 Hierarchy
- C. 1 x 2 Hierarchy
- D. Two standalone Notification Servers

Correct Answer: A

QUESTION 13

Which item, in addition to Product Name and Version, must be specified by an administrator to minimize duplication of data and minimize processing on the Notification Server when manually adding a software resource to the Software Catalog?

- A. Platform
- B. Software Product
- C. Manufacturer
- D. Language

Correct Answer: B

QUESTION 14

Which two (2) fields are essential to the tracking and reporting of an associated asset when creating a lease schedule in IT Management Suite 8.1? (Choose two.)

- A. Internal Reference
- B. Start Date and End Date
- C. Covered Hardware
- D. Contract's Assigned User
- E. Contract's Location

Correct Answer: BC

QUESTION 15


Which are the three Resource Model components?

Drag and drop the Resource Model components to the right side of the screen.

Select and Place:

Data Class	Resource Association
Resource Association Type	Users
Hardware Resource	Resource Location
Sites	Subnets
Package	Software Resource

Resource Model components



Correct Answer:

Data Class	Resource Association
Resource Association Type	Users
Hardware Resource	Resource Location
Sites	Subnets
Package	Software Resource

Resource Model components



Reference: <https://www.symantec.com/connect/articles/software-management-resource-schema-75-76>

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