

37820X^{Q&As}

37820X - Avaya Midsize Solution Design

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QUESTION 1

Midsized businesses face common market trends and needs related to different aspects such as workforce or cloud communications.

Which characteristic is an example of a workforce midsized segment trend?

- A. Employees want access to tools to be more self-sufficient.
- B. Employees are requesting company provided mobile devices.
- C. The number of users outside of the office is increasing.
- D. More tech savvy workers are working in the midsized segment.

Correct Answer: D

QUESTION 2

For Avaya Equinox Meetings Online, in addition to capacity differences, which feature is only offered in the Pro VMR?

- A. Video room systems as participants
- B. Web browser connectivity
- C. Live broadcast for 750 viewers
- D. Recording and playback

Correct Answer: A

QUESTION 3

With Avaya Equinox Meetings Online, what is the maximum number of live broadcast viewers for a Pro VMR version?

- A. 500 viewers
- B. 50 viewers
- C. 25 viewers
- D. 100 viewers

Correct Answer: A

QUESTION 4

Which two routed contact types are supported In Avaya Contact Center Select (ACCS)? (Choose two.)

- A. Predictive Outbound
- B. MMS Text Messages
- C. Web Chat
- D. Scanned Documents

Correct Answer: B

QUESTION 5

Your customer wants to edit the standard reports.

In addition to the Basic Avaya Call Reporting license, what is required to allow your customer to change some of the 50 standard reports?

- A. Recording Library
- B. Agent Dashboards
- C. Realtime
- D. Custom reports

Correct Answer: B

QUESTION 6

One of the features of IP Office Server Edition and IP Office Select is Lightweight Directory Access Protocol (LDAP) user synchronization. To support on-going administration, this feature can be used to In addition to Name, Full Name, and extension, what other field can be synchronized?

- A. Email address
- B. Address
- C. Job function
- D. Organization or group

Correct Answer: A

QUESTION 7

The Avaya Vantage™ K155 device has a telephony form factor. What does it mean to have a telephony form factor?

- A. It does not Include a camera.
- B. It does not have a touch screen.
- C. It includes traditional dial pad.
- D. It must use a corded handset.

Correct Answer: C

QUESTION 8

With Avaya Spaces, which statement is true about the what users can do?

- A. Guest level users can only text chat other users.
- B. All levels of users can text chat and video call.
- C. Only Member level users and above can video call.
- D. Only the Owner/Admin level users can video call.

Correct Answer: C

QUESTION 9

Your customer has standardized on Chrome as their browser, and they want to use WebRTC to access their IP Office\."

Which two soft clients would you recommend? (Choose two.)

- A. Avaya IXTM Workplace Web Client
- B. IP Office Web Client
- C. Avaya Communicator for Web
- D. Avaya one-X Mobile Preferred

Correct Answer: CD

QUESTION 10

Current trends in the midsize segment can be grouped into four areas: IT (Information Technology), collaboration and engagement, workforce, and cloud communications. In the area of cloud communications, which characteristic is associated with midsize businesses?

- A. They decrease solution complexity by reducing features.

- B. They will gain greater flexibility.
- C. They can shift to cloud storage for data and Information.
- D. They Improve and extend the mobile infrastructure.

Correct Answer: B

QUESTION 11

For an Avaya Spaces Basic level account, which statement is true about the email address for Basic users?

- A. Any email address will work for Basic level users.
- B. The email domain name must match the company domain name.
- C. An email address is not required for Basic level users.
- D. The email address for Basic level users does not need to be unique.

Correct Answer: B

QUESTION 12

Your customer wants WIFI connectivity.

What is the least costly Avaya DC- IP Phone model that supports WIFI connectivity?

- A. J179
- B. J169
- C. J139
- D. J129

Correct Answer: D

QUESTION 13

With Avaya Equinox Meetings online is the maximum number of participants for a Preferred VMR?

- A. 50 participants
- B. 25 participants
- C. 100 participants
- D. 500 participants

Correct Answer: A

QUESTION 14

You are proposing an Avaya Midsize solution with 200 agents, 10 supervisors, 225 non-agent UC users, and 200 non-agent Telephony users.

How many Telephony users and UC users would be Included In your Bill of Materials?

- A. 410 Telephony users and 225 UC users
- B. 210 Telephony users and 425 UC users
- C. 200 Telephony users and 435 UC users
- D. 400 Telephony users and 235 UC users

Correct Answer: C

QUESTION 15

In Powered by Offer, when Is Fallback Twinning to an external device provided?

- A. When the mobile device loses contact with the IP Office In the cloud data center
- B. When simultaneous mode for the IP Office user is not available
- C. When the IP Office phone loses contact with the IP Office In the cloud data center
- D. After the mobile device rings an administer-able number of rings.

Correct Answer: D

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