

# 7498X<sup>Q&As</sup>

Avaya Oceanalytics - Insights Integration and Support Exam

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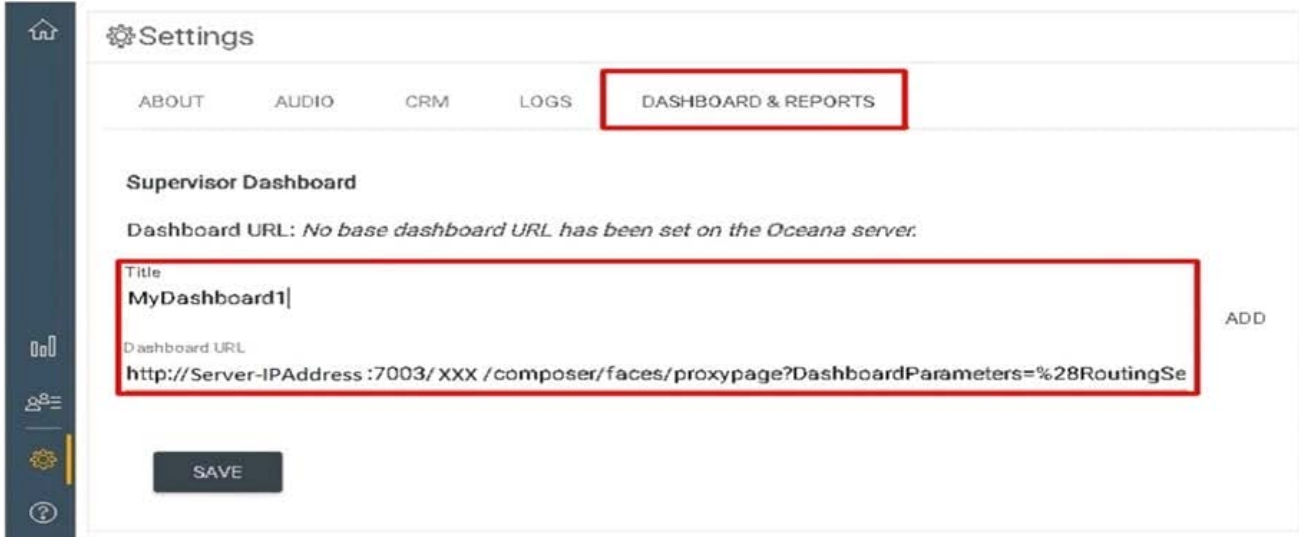
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**QUESTION 1**

Refer to the exhibit.



Which Avaya Oceanalytics™ URL is configured for the Supervisor Dashboard integration?

- A. BAM Server Report URL
- B. REF Cluster URL
- C. OSA Server URL
- D. BI Server Report URL

Correct Answer: C

**QUESTION 2**

Once the Oracle Patch installation is complete, you can verify that the patches are installed by navigating to the Middleware/Oracle\_Home/OPatch folder, and running which command?

- A. ./patch lsinventory
- B. ./opatch lsinventory.
- C. ./opatch lsinventory
- D. ./opatch inventory

Correct Answer: C

Reference: <https://docs.oracle.com/middleware/12211/lcm/OPATC/GUID-56D6728D-5EDC-482B-B2E4DDB20A64FA32.htm#OPATC110>

**QUESTION 3**

Which statement about Oracle Stream Analytics is true?

- A. OSA output goes directly to SS and it is stored in the DB for OBI.
- B. OSA can be deployed only as a standalone component.
- C. Input to OSA is from Avaya Aura?Application Enablement Services.
- D. JMS hosts the Analytics Business Logic written in Java.

Correct Answer: D

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**QUESTION 4**

Which script is used to start the Node Manager of the Streams server, and from which directory?

B.

Script => ./startNodeManager.sh  
Directory => /Oracle\_Home/user\_projects/domains/base\_domain/bitools/bin/

A.

Script => ./startNodeManager.sh  
Directory => /Oracle\_Home/user\_projects/domains/base\_domain/bin/

C.

Script => ./start.sh  
Directory => /Oracle\_Home/user\_projects/domains/base\_domain/bin/

Script => ./start.sh  
Directory => /Oracle\_Home/user\_projects/base\_domains/bin/

D.

Correct Answer: B

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**QUESTION 5**

Which two Avaya Oceana?components are a source of events for processing and measuring calculations? (Choose two.)

- A. Unified Collaboration Administration
- B. Redis Realtime Cache
- C. Java Messaging Services
- D. Unified Collaboration Model
- E. Streams Weblogic Server

Correct Answer: CD

Reference: <https://downloads.avaya.com/css/P8/documents/101054825>

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#### QUESTION 6

In a Disaster Recovery implementation with active/standby deployments, which service is used to replicate the data between the Oracle Database servers?

- A. Oracle Data guard
- B. Oracle Realtime reader
- C. Oracle Database replicator
- D. Oracle Data integrator

Correct Answer: A

Reference: <https://docs.oracle.com/en/solutions/learn-value-migrate-ebs-to-oci/resiliency-high-availabilityand-disaster-recovery.html>

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#### QUESTION 7

What is the significance of the Channel Measure field in the Account by Agent report?

- A. It is a count of interactions attended by the agent, including the interactions that were transferred with the reporting period by channel.
- B. It is the amount of time the agent spends working interactions within the reporting period by channel.
- C. It is used to determine the number of channels that the agent supported while supporting an account.
- D. It is a count of interactions directed to the agent within the reporting period by channel.

Correct Answer: C

Reference: [https://documentation.avaya.com/bundle/UsingOceanalyticsInsightsforOceanaReports\\_r34/page/Account\\_by\\_Agent.html](https://documentation.avaya.com/bundle/UsingOceanalyticsInsightsforOceanaReports_r34/page/Account_by_Agent.html)

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#### QUESTION 8

A customer is logged in to the OSA Server and they want to restart the OSA services using a single command.

To restart the OSA services as a root user, which command would they run in the OSA server?

- A. systemctl restart analytics.service
- B. systemctl stop analytics.service
- C. systemctl start analytics.service
- D. systemctl reboot analytics.service

Correct Answer: C

Reference: <https://downloads.avaya.com/css/P8/documents/101054829> (64)

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#### QUESTION 9

Which properties and cluster IPs are needed to verify the cluster IPs in the OSA server configuration file?

A.

```
OCEANA.activemq.url=ssl://X.X.X.X:61617 = Common Cluster IP  
OCEANA.ucm.rest.server.ip=X.X.X.X= Common Cluster IP  
OCEANA.uca.rest.server.ip=X.X.X.X= UAC Cluster IP
```

B.

C.

```
OCEANA.activemq.url=ssl://X.X.X.X:61617 = Common Cluster IP  
OCEANA.ucm.rest.server.ip=X.X.X.X= Common Cluster IP  
OCEANA.uca.rest.server.ip=X.X.X.X= ACM IP
```

D.

```
OCEANA.activemq.url=ssl://X.X.X.X:61617 = Common Cluster IP  
OCEANA.ucm.rest.server.ip=X.X.X.X= Common Cluster IP  
OCEANA.uca.rest.server.ip=X.X.X.X= OCP Cluster IP
```

D.

Correct Answer: A

**QUESTION 10**

Which snap-in is responsible for providing the Avaya Oceana?Contact Center events to Reliable Eventing Framework Cluster?

- A. CallEventControl Snap-in
- B. UCMDataCollector Snap-in
- C. AdminDataCollector Snap-in
- D. EventingConnector Snap-in

Correct Answer: D

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**QUESTION 11**

Which statement describes the licensing for Avaya Analytics 3.5?

- A. Avaya Analytics is included in Avaya Oceana by default, and one separate quote in Avaya One Source (A1S) is required for each Oracle components.
- B. Avaya Analytics is included in Avaya Oceana by default, and no separate quote in Avaya One Source (A1S) is required.
- C. Avaya Analytics is included in Avaya Oceana by default, and one more separate quote in Avaya One Source (A1S) is required.
- D. Avaya Analytics is not included in Avaya Oceana by default, and a separate quote in Avaya One Source (A1S) is required.

Correct Answer: C

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**QUESTION 12**

As part of the Streams server installation, how many JMS Modules will get installed in the Streams Server?

- A. 33
- B. 23
- C. 26
- D. 36

Correct Answer: A

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**QUESTION 13**

In an Avaya Analytics™ for Oceana?3.5 that supports deployment on the Amazon Web Services (AWS) platform, how many agents are supported?

- A. 2000
- B. 1500
- C. 4500
- D. 1000

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/101051640>

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#### QUESTION 14

During the installation of Oracle components, what is the significance of using the yum install command on the RHEL server?

- A. You can integrate the Oracle Components with Avaya Analytics™.
- B. You can install required dependency packages for Avaya Analytics™.
- C. You can install the latest available patches for Avaya Analytics™.
- D. You can install the Oracle components.

Correct Answer: C

Reference: <https://downloads.avaya.com/css/P8/documents/101045237>

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#### QUESTION 15

Which real-time report provides the capability of monitoring the current agent work state and current agent work with account state?

- A. Agent Instantaneous Report
- B. Routing Service Monitoring
- C. Agent Performance Moving Window
- D. Agent Compare

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/101037403> (27)

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