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QUESTION 1

- A training plan for a new information management system will (Choose 2)
- A. Orient users to the new system.
- B. Occur after implementation.
- C. Ensure training is a one-time event.
- D. Provide awareness of new processes.

Correct Answer: AD

QUESTION 2

What is a model that an organization can use to implement a comprehensive legal hold process?

- A. Information governance reference model (IGRM)
- B. Electronic discovery reference model (EDRM)
- C. Modular requirements for record systems