

C1000-133^{Q&As}

IBM Sterling Order Management v10.0 and Order Management on
Cloud Architect

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QUESTION 1

An implementation professional creates an order with header-level shipment charges- The order is to be shipped in two shipments. How are the shipment charges invoiced?

- A. Header-level shipment charges are invoiced in the last invoice
- B. Header-level shipment charges are invoiced in the first invoice.
- C. Header-level shipment charges are invoiced in the first and second invoice
- D. Header-level shipment charges are not invoiced

Correct Answer: A

QUESTION 2

During a Silent installation of the application, if a user does NOT want to perform any of the database operations, which setting needs to be configured?

- A. DB_DATA
- B. REINIT_DB
- C. LOAD_DEFAULTS
- D. NO_DBVERIFY

Correct Answer: B

QUESTION 3

A custom API needs to be developed to evaluate the price of a given order. Different kinds of pricing model types, such as "REGULAR", "PROMOTION", "HOLIDAY" and "SEASONAL" are used.

The implementation professional wants to set this up so that the custom API code does not have to invoke an API to retrieve the pricing model type. How can this be achieved if the pricing model type that needs to be used by the custom API should be set up as a configurable parameter?

- A. Set up the different pricing models as Common Code Values under a Pricing Model Common Code type
- B. Configure the pricing model type to be used as an Argument for the custom API component under the Argument tabs
- C. Add an XSL translator component before the custom API component which will stamp the required pricing model type
- D. Add a condition component before the custom API component in the service with a condition Pricing Model equal to the relevant pricing model type

Correct Answer: C

QUESTION 4

As part of implementation, it is required for return orders created against a sales order to have the value of an extended database attribute of the YFS_ORDER_LINE table. At the time of return creation, this attribute must be copied from the sales order onto the return order. How can this be accomplished?

- A. In the attribute entity definition for the extended database attribute, set CopyToRelatedOrders = `Y\`
- B. Add the attribute to the Default Derived Order template under Process Type Details for the Order Fulfillment process type
- C. Extend the createOrder API template for the return order document type to include this attribute.
- D. Add the attribute to the template in the configuration for the include in Return transaction under the Others tab

Correct Answer: D

QUESTION 5

Application server data source connection pooling needs to be enabled for an IBM Sterling Order Management V9.4 application deployed on Oracle WebLogic Application Server 12c and Oracle Database 11g (11.2.0.4).

Which configuration will enable data source connection pooling?

- A. Add "jdbcService oraclePool datasource=1\` in \$INSTALL_DIR/properties/ customer_overrides.properties and Update JVM argument to "- Dvendor=weblogic"
- B. Add "jdbcService.oraclePool.datasource=" in \$INSTALL_DIR/properties/ jdbc.properties and Update JVM argument to "- Dvendor=weblogic12"
- C. Add "jdbcService.oraclePool.datasource=" in \$INSTALL_DIR/properties/ jdbc.properties and Update JVM argument to "- Dvendor=weblogic"
- D. Add "jdbcService.oraclePool.datasource=" in \$INSTALL_DIR/properties/ customer_overrides.properties and Update JVM argument to "- Dvendor=weblogic12"

Correct Answer: A

QUESTION 6

A large retailer sells home theater packages together with an optional, billable, installation service. To date, the installation service has only been available to customers who purchase the home theater package from the large retailer. To be competitive, and to tap into an additional source of revenue, the retailer would now like to sell the installation service as a stand-alone service, eliminating the need for a customer to first purchase the home theater package from them. An implementation professional must configure the IBM Sterling Order Management system to allow the retailer's CSRs to sell the home theater installation service as a stand-alone service.

Which course of action is the MOST appropriate?

- A. Create a "special1service item to satisfy the retailer's request

- B. Create a procedure that associates the installation service with a zero cost "ghost" home theater package
- C. Configure a multi-price type to include the installation charge along with the home theater price
- D. Create a provided service item in IBM Sterling Business Center with the option "Association with product is required" checkbox cleared

Correct Answer: D

QUESTION 7

Retailer ABC is using IBM Sterling Order Management for its two sub-divisions (enterprises): ONLINE and RETAIL. The retailer wants to configure a set of users who only have access to the transfer orders (TRANSFER_ORDERS document type) for its ONLINE division (enterprise).

How should an implementation professional configure these users in IBM Sterling Configurator?

- A. Configure users under the ONLINE enterprise and assign them to a team that only has access to the ONLINE enterprise and the TRANSFER_ORDERS document type
- B. Configure users under the ABC enterprise and assign them to the TRANSFER_ORDERS document type in the user configuration
- C. Configure users under the ONLINE enterprise and assign them to the TRANSFER_ORDERS document type in the user configuration
- D. Configure users under the ONLINE enterprise and configure a data access policy that only allows access to the TRANSFER_ORDERS document type

Correct Answer: A

QUESTION 8

An implementation professional needs to implement the use of Promising server and database sharding. Which version(s) of IBM Sterling Order Management needs to be installed?

- A. Professional or Enterprise
- B. Professional or Standard
- C. Enterprise only
- D. Standard or Enterprise

Correct Answer: C

QUESTION 9

A sales order was paid for using a combination of the following payment methods:

Customer Account (\$20)

Gift Card (\$10)

Credit Card (\$90)

Gift Cards are configured such that the refund amount is returned to the Customer Account, and Credit Cards are configured to refund to the Credit Card used. The Refund Sequence for the Customer Account is 0 and Credit Card is 0. If this sales order is returned, how is the order completely refunded?

- A. The Credit Card is refunded \$90, the Customer Account is refunded \$20, then the Gift Card is refunded \$10
- B. The Credit Card is refunded \$90, then the Customer Account is refunded \$30.
- C. The Customer Account is refunded the full amount of \$120.
- D. The Customer Account is refunded \$30, then the Credit Card is refunded \$90.

Correct Answer: D

QUESTION 10

An enterprise wants to make sure that its biggest customer gets their orders shipped out first in order to ensure that customer's satisfaction. How can this be best accomplished?

- A. Configure a hold on be put on orders from other customers
- B. Configure Item-Based Allocation (IBA) to run more often for that customer
- C. Configure Real-Time Availability Monitor (RTAM) to run more often for that customer
- D. Configure a user-configured Item-Based Allocation (IBA) rule with that customer as the criteria

Correct Answer: D

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