

# C2070-993<sup>Q&As</sup>

IBM Case Manager V5.2.1 Solution Designer

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#### **QUESTION 1**

How do custom actions added in the Case Toolbar appear?

- A. As individual buttons.
- B. As a "More Actions" button.
- C. As hyperlinks to each action.
- D. As a single button with a configurable name/title.

Correct Answer: B

#### **QUESTION 2**

What are the three default spaces installed with IBM Case Manager?

- A. Command space, Work space, and Search space.
- B. Solution space, Work Pages space, and Case Step space.
- C. Solution space, Case Pages space, and Step Pages space.
- D. Solution Pages space, Pages space, and Case Step space.

Correct Answer: C

#### **QUESTION 3**

Which API is NOT a component of the Case Manager API?

- A. Content Engine REST API (P8CEREST)
- B. Process Engine REST API (P8BPMREST)
- C. IBM Case Manager REST API (CASEREST)
- D. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine

Correct Answer: A

#### **QUESTION 4**

Which must be installed and configured with IBM Case Manager to enable IBM Sametime?

- A. Only IBM Sametime client and Lotus Domino server
- B. Only IBM Sametime proxy server and Lotus Domino server



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- C. Only Lotus Domino server, IBM Sametime client, and IBM Sametime proxy server
- D. Only Lotus Domino server, IBM Sametime community server, and IBM Sametime proxy server

Correct Answer: D

#### **QUESTION 5**

Designing, orchestrating, authoring, deploying and integrating are the five basic stages in adding iLog rules to an IBM Case Manager solution using which product?

- A. Rules Studio
- B. Case Builder
- C. Content Collector
- D. Rules Execution Server

Correct Answer: A

#### **QUESTION 6**

Which two products must be installed if you are using IBM FileNet Case Monitor? (Choose two.)

- A. IBM Content Analyzer
- **B. IBM Content Collector**
- C. FileNet Case Analyzer
- D. WebSphere ILOG JRules
- E. Cognos Real-time Monitoring

Correct Answer: CE

# **QUESTION 7**

How can you invoke an IBM BPM process from IBM Case Manager?

- A. The IBM BPM process can invoke a case in an ICM solution.
- B. Case folder creation can invoke an IBM BPM process.
- C. Content added to a case can invoke an IBM BPM process.
- D. An ICM case task can invoke an IBM BPM process application or automated process.

Correct Answer: D



#### **QUESTION 8**

What states does a case have?

- A. New, Working, Initializing, Complete, and Failed
- B. New, Waiting, In Progess, Complete, and Failed
- C. New, Waiting, In Progess, Complete, Filed, and Archived
- D. New, Initializing, Working, Complete, Failed, and Archived

Correct Answer: A

#### **QUESTION 9**

IBM Case Manager is best suited for which type of process?

- A. An informal process which is modeled and partially tracked by the system.
- B. A formal process where each step and business goal is fully controlled by the system.
- C. An informal process which is not modeled and cannot be easily tracked by the system.
- D. A combination of formal and informal processes where a balance of control and flexibility is achieved.

Correct Answer: D

#### **QUESTION 10**

Which two components are optional add-on licenses with the IBM Case Manager core product offering? (Choose two.)

- A. IBM Forms
- B. IBM Case Analyzer
- C. IBM FileNet eForms
- D. Content Search Services
- E. WebSphere Process Server

Correct Answer: AE

#### **QUESTION 11**

How do you convert a solution to a template in Production?

A. Use IBM Case Manager Administration Client Import Solution Template function.



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- B. Converting a solution to a template applies only in the development environment.
- C. Use IBM Filenet Enterprise Manager to copy the object to the Target object store.
- D. Set the Business Space configuration setting com.ibm.mashups.Solutions to include your template name.

Correct Answer: B

#### **QUESTION 12**

Within the scope of ICM databases created, which statement is true?

- A. The Process Engine database can only run on DB2.
- B. The Business Space database can only run on DB2.
- C. The Case Analyzer database can co-exist with the CE database.
- D. The Process Engine database can co-exist with the CE database.

Correct Answer: D

#### **QUESTION 13**

Which component provides access to IBM WebSphere ILOG JRules Business Rules Management System (BRMS) out of the box?

- A. Case Builder
- B. Case Manager Client
- C. FileNet Process Designer
- D. Case Manager Administration Client

Correct Answer: C

# **QUESTION 14**

Which two statements are correct about a target object store? (Choose two.)

- A. It cannot have more than one target object store in production.
- B. It contains the run-time cases objects when users create cases.
- C. It must be associated with its own Process Engine connection point.
- D. It is used to organize and manage the solution packages and artifacts.
- E. It is used by business analysts to modify a solution design that has been deployed.



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Correct Answer: BC

### **QUESTION 15**

What is the recommended tool to move non-Case Manager assets such as custom eForms into a production environment?

- A. Workplace XT
- B. FileNet Enterprise Manager
- C. FileNet Deployment Manager
- D. Case Manager Administration Client

Correct Answer: C

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