

C_SM100_7210^{Q&As}

SAP Certified Technology Associate - SAP Solution Manager -
Mandatory and Managed System Configuration (7.2 SPS10)

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QUESTION 1

Monitoring sections within the SAP Solution Manager are: (Select all that apply)

- A. Business process monitoring
- B. Central system monitoring
- C. Service level management

Correct Answer: ABC

QUESTION 2

The purpose of ASAP is to successfully implement sap solutions across multiple industries and customer environments:

- A. False
- B. True

Correct Answer: B

QUESTION 3

Features of business blueprint: (Choose all that apply)

- A. Blueprint structure
- B. Associated items
- C. Business scenarios
- D. Business process groups
- E. Blueprint document

Correct Answer: ABCDE

QUESTION 4

The features of service desk are as follows: (Select all that apply)

- A. Customer Solution Database
- B. Managing Sap Notes
- C. Solution Manager Diagnostics
- D. Message Handling Process

Correct Answer: ABCD

QUESTION 5

"Implementing the mySAP Business Suite" supports complete implementation projects, including project preparation, business blueprint, configuration, final preparation and go live.

- A. Correct
- B. Incorrect

Correct Answer: B

QUESTION 6

What does the SAP Solution Manager Monitoring and Alerting Infrastructure (MAI) provide?

Note: There are 2 correct answers to this question.

- A. Landscape information and problem context with the managed systems
- B. Status Overview for the technical system including database and hosts
- C. Different diagram types like Average Response Time - Hour Profile
- D. Status comparison analysis of several managed systems

Correct Answer: AB

QUESTION 7

Identify the features of the service desk from the items listed below: (Choose four)

- A. Message handling process
- B. SAP Help
- C. Error handling
- D. Customer's solution database
- E. Solution manager diagnostics
- F. SAP Notes management

Correct Answer: ADEF

QUESTION 8

Which are Typical Use in Implementation and Distribution? (Select all that apply)

- A. E-Learning Management
- B. Testing
- C. Global Roll-Outs
- D. Implementing the my SAP Business Suite
- E. Support Desk
- F. Customizing Synchronization

Correct Answer: ABCDEF

QUESTION 9

It is the phase for implementation roadmap where you complete the preparation for Go Live. Activities include acceptance testing of the production system hardware, completion of end-user training and plans for transfer to the production system.

Note: Please choose the correct answer.

- A. Project Preparation
- B. Business Blueprint
- C. Realization
- D. Final Preparation
- E. Go Live and Support

Correct Answer: C

QUESTION 10

Which SAP Solution Manager launchpad group can be used to access generated Services Level Reports (SLR)?

- A. SAP Engagement and Service Delivery
- B. Technical Administration
- C. Root Cause Analysis
- D. Business Process monitoring

Correct Answer: A

QUESTION 11

Assume the information on transport domain is missing within the Landscape Management Database (LMDB) central landscape information repository.

Which Data Source provide this information?

- A. SLD Data Supplier
- B. Manual Creation
- C. SAP Host Agent
- D. SAP Diagnostic Agent

Correct Answer: A

QUESTION 12

Which of the following statements as regards monitoring is/are correct? (Choose two)

- A. You use business process monitoring in the SAP Solution Manager to lay the foundation for setting-up the correct procedures for monitoring of your SAP solution.
- B. SAP recommends to define an explicit monitoring concept for central system monitoring using Computer Management Monitoring System (CCMS) together with SAP Solution Manager.
- C. Inside-out approach is a form of system monitoring that starts with monitoring of all business-processrelevant system components. Whereas, outside-in approach involves tools from third party manufacturers.
- D. It is not possible to use third-party software to use in your solution monitoring strategy when using Solution Manager

Correct Answer: BC

QUESTION 13

Which of the following authorization objects must be in the user's authorization in the managed system to allow trusted connection?

- A. S_RFCACL
- B. S_RFC_TT
- C. S_RFC
- D. S_RFC_ADM

Correct Answer: A

QUESTION 14

Which functions are available using SAP Solution Manager Monitoring and Alerting Infrastructure (MAI) templates?
Note: There are 3 correct answers to this question.

- A. Templates can be used for mass configuration
- B. Templates are transportable
- C. Templates can be assigned using the rule based configuration
- D. Templates are updated by updating the software componente ST-SER
- E. Templates are version controlled

Correct Answer: ABE

QUESTION 15

More than one answer is correct. (Choose Two)

- A. Enables collaboration between end user, internal support and SAP support for timely and effective resolution.
- B. Enables all end-users to send all support messages to SAP, thereby negating the need for internal support resources.
- C. Requires all end-user support messages to be created in the solution manager system.
- D. Supports customer internal message handling.

Correct Answer: AD

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