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QUESTION 1

Which of the following investigation techniques involves following a user for one or two days in order to find out what a particular job entails?

- A. Scenario analysis.
- B. Protocol analysis.
- C. Shadowing.
- D. Activity sampling.

Correct Answer: C

QUESTION 2

Cars, trucks and motorbikes are all types of vehicle. What structure could be used on a class model to model this?

- A. Generalisation
- B. Association class
- C. Exclusivity relationship
- D. The construct

Correct Answer: A

QUESTION 3

When are workshops especially valuable?

- A. When suitably sized rooms are available.
- B. When all stakeholders are agreed on the way forward.
- C. When a geographically dispersed set of users needs to be consulted.
- D. When time and budget are constrained.

Correct Answer: D

QUESTION 4

The term CATWOE provides a framework for defining and analysing business perspectives. In a project, which letter of CATWOE should be first understood by the business analyst?

- A. The Owner.

- B. The Customer.
- C. The Weltanschauung or world-view.
- D. The Actor.

Correct Answer: C

QUESTION 5

In which of the following categories would return on investment be considered when assessing the feasibility of a project?

- A. Financial feasibility.
- B. Business feasibility.
- C. Technical feasibility.
- D. Operational feasibility.

Correct Answer: A

QUESTION 6

Which of the following represents the total cash flows of an investment, over a period of time, adjusted to reflect the time value of money?

- A. The Internal Rate of Return.
- B. The Time to Payback.
- C. The Net Present Value.
- D. The Return on Investment.

Correct Answer: C

QUESTION 7

Which of the following lists includes only activities that are defined as support activities in the value chain?

- A. Firm infrastructure, service, marketing and sales.
- B. Inbound logistics, outbound logistics, operations.
- C. Procurement, technology development, human resource management.
- D. Service, procurement, firm infrastructure.

Correct Answer: C

QUESTION 8

Which stage of the requirements engineering process precedes requirements validation?

- A. Requirements elicitation.
- B. Requirements analysis.
- C. Requirements management.
- D. Requirements documentation.

Correct Answer: B

QUESTION 9

Which ONE model is used for planning the training the support that people need as they adapt to change?

- A. The Concerns-Based Adoption Model.
- B. The Corporate Training Plan.
- C. The Capability Maturity Model.
- D. The Change Control Process Model.

Correct Answer: A

QUESTION 10

The senior managers of an organisation recognise that they employ knowledgeable, committed staff. Under which category of a SWOT will this be recorded?

- A. Weaknesses,
- B. Opportunities.
- C. Threats.
- D. Strengths.

Correct Answer: D

QUESTION 11

There is a requirement for an employee to enter time worked details into a computerised project reporting system. If this requirement was drawn on a use case diagram, which of the following would be correct?

- A. Employee would be the boundary, time details an actor.

- B. Project reporting system would be an actor, employee a use case.
- C. The computer system would be the boundary, the project reporting system a use case.
- D. Enter time details would be a use case, employee an actor.

Correct Answer: D

QUESTION 12

On a class diagram, what do the multiplicities represent?

- A. The number of attributes held within each class.
- B. The minimum and maximum number of operations in each class.
- C. The minimum and maximum number of objects in each class.
- D. The business rules for an association between two classes.

Correct Answer: D

QUESTION 13

The entity relationship model below shows the relationship between Product and Order. Which of the following business rules is correct and is reflected in the diagram?



- A. The maximum number of products on one order is eight.
- B. The maximum number of products on one order is unlimited.
- C. The minimum number of orders for each product is one.
- D. The minimum number of products on each order is zero.

Correct Answer: A

QUESTION 14

What stage immediately precedes testing in the waterfall lifecycle?

- A. Design.
- B. Development.

C. Implementation.

D. Analysis.

Correct Answer: B

QUESTION 15

Which of the following stages is immediately after problem-finding in Isaksen and Treffinger's creative problem-solving model?

A. Idea-finding.

B. Solution-finding.

C. Data-finding.

D. Acceptance-finding.

Correct Answer: A

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