

# **NCMA**Q&As

National Certified Medical Assistant

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### **QUESTION 4**



| Which would be considered the correct percentage of nutrient intake by the Dietetic Association for a person\\'s proteir intake every 24 hours? |
|---|
| A. 15%  |
| B. 65%  |
| C. 25%  |
| D. None of the above  |
| Correct Answer: A   |
| QUESTION 5  |
| Which of the following should a medical assistant do when a patient calls to cancel an appointment?   |
| A. Have the doctor call them to reschedule the appointment.   |
| B. Inform them that their appointment cannot be rescheduled.  |
| C. Tell the patient the office is too busy to reschedule the appointment.   |
| D. Process the cancellation and talk to the patient about rescheduling.   |
| Correct Answer: D   |
| QUESTION 6  |
| A female patient comes into the clinic presenting with pain in the abdomen. The doctor notes that this could be dysmenorrhea.                   |
| Which of the following describes this diagnosis best?   |
| A. Painful menstruation   |
| B. Fluid-filled sac on the ovary  |
| C. A tear or split in the abdominal wall  |
| D. Kidney stone   |
| Correct Answer: A   |
| QUESTION 7  |
| If a medical assistant is it means that the medical assistant performs her duties in compliance with the  |

standards of her job description.

A. Dependable



| B. Negligent  |
|---|
| C. Competent  |
| D. Trustworthy  |
| Correct Answer: C   |
| QUESTION 8  |
| Which of the following reactions should the patient expect to experience if a patient is prescribed a diabetic agent such as Metformin? |
| A. An increase in their blood glucose level   |
| B. A decrease in their blood pressure   |
| C. A decrease in their blood glucose level  |
| D. Vomiting   |
| Correct Answer: B   |
| QUESTION 9  |
| A palpation examination is performed by   |
| A. Feeling  |
| B. Striking   |
| C. Looking  |
| D. Drawing fluid  |
| Correct Answer: A   |
| Palpation means to feel for lumps and abnormalities with the fingers, for example feeling to see if any                                 |
| organs are swollen.   |
| A palpation examination should be undertaken with great care for the sensitivities of the patient, and what                             |
| you are doing should be carefully explained beforehand.   |
|   |

### **QUESTION 10**

Which of these can be reported to relevant authorities without a patient\\'s consent?

A. HIV status

B. Illegal narcotics in bloodstream

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| C. Gunshot wound   |  |  |  |  |
|--|--|--|--|--|
| D. Blood alcohol level   |  |  |  |  |
| Correct Answer: C  |  |  |  |  |
| In most circumstances the right of the patient to confidentiality is paramount.  |  |  |  |  |
| That means his/her consent to confidential information being released must be obtained.  |  |  |  |  |
| However, in the case of gunshot wounds, information may be passed to law enforcement agencies even if  |  |  |  |  |
| the patient should not wish this to happen.  |  |  |  |  |
| QUESTION 11  |  |  |  |  |
| Which of the following does it mean if an infection is nosocomial?   |  |  |  |  |
| A. Contracted within the hospital  |  |  |  |  |
| B. Originates outside of the body  |  |  |  |  |
| C. Contracted by touch   |  |  |  |  |
| D. That originates from within our own body  |  |  |  |  |
| Correct Answer: A  |  |  |  |  |
| QUESTION 12  |  |  |  |  |
| Before referring a patient to another facility, a medical assistant should be sure to verify the patient\\'s   |  |  |  |  |
| A. Address   |  |  |  |  |
| B. Income  |  |  |  |  |
| C. Insurance   |  |  |  |  |
| D. Transportation  |  |  |  |  |
| Correct Answer: C  |  |  |  |  |
| QUESTION 13  |  |  |  |  |
| What type of booking or scheduling is used if a medical assistant brings multiple patients into the office at the top an hour to see their health care professional and they are seen on a first come, first served basis? |  |  |  |  |

A. Double booking



| B. Wave scheduling  |  |                                    |
|---|--|------------------------------------|
| C. Standard procedure   |  |                                    |
| D. Time-specific scheduling   |  |                                    |
| Correct Answer: B   |  |                                    |
| QUESTION 14   |  |                                    |
| Occult blood is tested for using  | procedure.   |                                    |
| A. Urine sample   |  |                                    |
| B. Stool sample   |  |                                    |
| C. Saliva sample  |  |                                    |
| D. Nasal swab   |  |                                    |
| Correct Answer: B   |  |                                    |
|   | t blood test looks for hidden blood in the s<br>rate it\\'s very important that patients are o |                                    |
| QUESTION 15   |  |                                    |
| Which of the following should be the next body and the burning process has been s | t step in a treatment if a patient has severe stopped?   | e burns over more than half of the |
| A. Starting IV antibiotics  |  |                                    |
| B. Applying antibacterial ointment  |  |                                    |
| C. Administering high-flow oxygen   |  |                                    |
| D. Wound debridement  |  |                                    |
| Correct Answer: C   |  |                                    |
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