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**QUESTION 1**

Which of the following would be the best practice in product validation?

- A. The evaluation criteria should be the same as what was used to measure the requirement.
- B. There should be two separate measurements for evaluating each functional requirement.
- C. The measurement of the requirement should be based on the average of two or more evaluations.
- D. Two or more testers should test the product using the same test cases so that their evaluations are consistent.

Correct Answer: D

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**QUESTION 2**

A sponsor requests a new requirement. The business analyst explains that most of the information needed for this requirement does not exist and that the requirement cannot be implemented. The business analyst recommends deferring the requirement until the needed information is available and then adding it to a subsequent project. The sponsor agrees.

What should the business analyst do next?

- A. Mark the requirement as complete so that it is not forgotten.
- B. Ask the stakeholder to review the requirement before any other action is taken.
- C. Communicate that the status of this requirement has changed.
- D. Bring the subsequent project to the change control board (CCB).

Correct Answer: C

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**QUESTION 3**

Which technique allows the collection of the maximum number of ideas on a subject from a group without considering the validity or practicality of the ideas?

- A. Prototyping
- B. Surveying
- C. Brainstorming
- D. Interviewing

Correct Answer: C

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**QUESTION 4**

A project team has completed the system use cases along with accompanying screen mockups. The business analyst schedules a review meeting with the client team to walk through the artifacts.

What is the purpose of this meeting?

- A. To validate that the system is aligned with the stakeholder requirements
- B. To verify that the documents are aligned with the transition requirements
- C. To validate that the documents are aligned with the solution requirements
- D. To verify that the system is aligned with the quality requirements

Correct Answer: C

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#### QUESTION 5

The requirements baseline is ready for sign-off when the requirements are:

- A. justified, clear, consistent, and verified.
- B. consistent, analyzed, complete, and validated.
- C. complete, clear, verified, and adopted.
- D. clear, consistent, complete, and validated.

Correct Answer: B

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#### QUESTION 6

Company A is working on implementing a new platform with multiple stakeholders. The business analyst has gathered the requirements and established a baseline. However, scope creep is a persistent problem.

What could the business analyst have established to help manage this situation?

- A. Configuration management system
- B. Sponsor signoff
- C. Change control process
- D. Communication plan

Correct Answer: D

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#### QUESTION 7

The project team is working on the requirements specifications for a new product. The team reached a decision on which requirements will be included in the next release. A third of the stakeholders endorse one approach while no other approach achieved more than a quarter of the vote.

Which decision role was used?

- A. Majority
- B. Unanimity
- C. Plurality
- D. Consensus

Correct Answer: D

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**QUESTION 8**

A business analyst for Company A has been assigned to a three-year project to assist health insurance Company B with implementing and testing a new set of medical codes. The business analyst has identified many stakeholders who will participate in the project. For example, Company A will designate technical staff to write and code the requirements and provide a testing team to test the new functionality. The senior director of Company B will require weekly progress updates. The project manager from Company A will create project plans, schedule meetings, and provide meeting minutes.

In the scenario above, what is the role of the technical staff and testing team from Company A?

- A. Consult
- B. Responsible
- C. Accountable
- D. Inform

Correct Answer: C

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**QUESTION 9**

The client produced a specification for a new product to be developed by Company A. Company A designed and successfully tested the new product against the test plan, yet the client does not agree that it meets the specification.

What could have caused this?

- A. The requirements matrix did not adequately track back to client requirements.
- B. The product design was not properly reviewed by the quality department.
- C. Requirement changes were not properly identified in the project charter.
- D. The product was not adequately tested in accordance with the test plan.

Correct Answer: C

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**QUESTION 10**

A new product was designed and delivered to the customer. The product exceeded customer expectations but did not meet the baseline budget for the product. What could be the issue?

- A. Risks identified in the risk management plan were not addressed properly.
- B. Requirements were not properly traced and monitored.
- C. There is no issue since the product exceeded the customer expectations.
- D. The sponsor approved the release of the product without reviewing the budget.

Correct Answer: D

**QUESTION 11**

		Revenue growth	Improved customer satisfaction	Reduced time-to-market	Lower maintenance cost
ID	Options	(weight 5)	(weight 3)	(weight 4)	(weight 2)
1	Purchase off-the-shelf software	2	2	2	2
2	Develop in-house software	2	3	1	2
3	Outsource the development	2	3	2	1
4	Enhance the existing system	1	1	3	3

Which solution should be chosen according to the completed weighted-ranking matrix?

- A. Enhance the existing system.
- B. Purchase off-the-shelf software.
- C. Develop in-house software.
- D. Outsource the development.

Correct Answer: C

**QUESTION 12**

The requirements traceability matrix should primarily be used to:

- A. identify the risks associated with dependent requirements.
- B. address the responsibility owner for each requirement.
- C. ensure that all requirements have been met.

D. define a convention to map the requirements to their sources.

Correct Answer: C

**QUESTION 13**

Last year, a company registered a high number of complaints about its customer service. Which of the following tools or techniques can help to identify the high-priority changes needed to improve that service?

- A. A work breakdown structure analysis of the service
- B. A cause-and-effect diagram
- C. A Pareto analysis
- D. A flowchart of the service

Correct Answer: D

**QUESTION 14**

A business analyst is developing a traceability matrix to determine whether or not any gaps exist and to identify any discrepancies.

ID		Business Need	Status	Priority

Which critical field is needed to ensure that the traceability matrix is usable?

- A. Hierarchy
- B. Requirements description
- C. Status
- D. Owner

Correct Answer: B

**QUESTION 15**

A business analyst is preparing a requirements management plan and needs to define a method to deal with a complex project with stakeholders who find it difficult to articulate their needs. Which method would best minimize requirements risk?

- A. Prototyping
- B. Stakeholder analysis

C. Group decision making

D. Questionnaires

Correct Answer: D

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